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Frozen Pipes

With the colder weather still lingering just a friendly reminder to be cautious of your pipes. **DON'T TAKE CHANCES!** If you turn on your faucet and no water comes out, leave the faucet on and open your cabinet doors to get heat to your pipes. Never use open flame to thaw your pipes. A hair dryer is a great and easy way to help thaw your pipes. Start by warming the pipes closest to the faucet working your way to the colder section of the pipe. If this does not thaw quickly, call a plumber. If you think you have a frozen or burst pipe, turn off the water at the main shut off valve. **WE DO NOT RECOMMEND** leaving your water running. Although effective to preventing frozen pipes, you could acquire excess water charges. Make sure your outside vents are covered.

Backflow Testing

The District would like to remind our customers that backflow assembly testing is slowly approaching. This is a mandatory annual test required by the District. The District must receive a passing backflow assembly test by **June 30th**. * The system does not have to be operating by June 30th but a passing test must be submitted to the District. We appreciate your cooperation in ensuring our water system remains the high quality we are use to. **Helpful hints:** Schedule your test early, an early test does not mean that your system needs to be running. Request a copy of your assembly test and make sure your assembly has been tagged.

Meter reading

Meters are read as close to the end of the month as possible. During meter reading our technicians drive slow and make frequent stops. Please be courteous, patient and cautious of all slow moving vehicles.

Updates

LACEY TANK: The project is on hold due to the weather. On March 10th or March 11th the District will be hoisting the tank and prepping it for painting. This process should take about six hours. Feel free to swing by and check on the progress. Painting of the tank will take place shortly after. The process will be slow yet steady and most of all, exciting.

Reminders

DO NOT OPEN THE METER BOX. This is for your safety and ours. Please contact the District for assistance when it comes to anything concerning the meter box.

Board meetings are held the first Tuesday of every month at 5:00p.m.

The after hours emergency call line is for emergencies only. This does not include bill paying or payments. These matters need to be handled during regular office hours, which are posted. Sorry for the inconvenience. This is a courtesy that the District provides to assist you with your water emergencies.



Where Does Our Water Come From



With so many new arrivals moving to Hayden and the surrounding areas, the District thought we should provide a little information about our water source. Hayden Lake Irrigation District obtains our water from the Rathdrum Prairie Aquifer. This is a large body of underground water. The sources of the aquifer are precipitation, lakes, rivers and creeks. The aquifer was formed somewhere between 13,000 to 15,000 years ago by floods from Glacial Lake Missoula. Those floods carved the basin where the aquifer resides and filled the basin with river flow type rocks, cobble and coarse gravels. Water quality for the Rathdrum Prairie Aquifer, the Idaho portion of the larger Spokane Valley-Rathdrum Prairie Aquifer, is generally excellent. Water purveyors can generally provide drinking water without treatment. Certain areas of the aquifer exhibit higher levels of nitrates, arsenic and other minerals, but generally these levels still meet current drinking water standards. The best ways to help protect the aquifer can be summed up in two statements; If you wouldn't want to drink it, don't pour it on the ground and use the water wisely.

Easement Audits

In order for the District to provide clean, continuous quality water to your residences we need you to be conscious of the obstructions that may occur on or around your meter. Reminder the District requires a 10' cleared radius of the meter. This includes shrubbery, fences, trees or bushes. The District needs access to the water main on a 24 hour , 7 days a week basis to operate, repair or replace parts as necessary. The District would like to thank you for your cooperation with this matter.

Locates

Do to the growth of our community and our neighborhoods, the District would like to inform you of the increase in locates. Locates are important to help the District to promptly and correctly locate an easement. You will notice our technicians out more then normal in the upcoming months. Please be patient and courteous of them. The District does not need to notify the homeowner of the locate. To help this procedure be done in a timely manner, please be conscientious of the items on or around the easement

It is the responsibility of the person who is digging to call 811 to prevent any damage to underground utilities. FOR ANY REASON, OR DEPTH CALL 811



**Know what's below.
Call before you dig.**

