

Hayden Lake Irrigation District



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Important Dates to Remember:

- Backflow assembly tested when irrigation system is turned on or by June 30th.
- Week of May 1st, District's irrigation system activated (weather permitting)
- May 1st Board Meeting at 6PM
- June 5th Board Meeting at 6PM
- June 20th—2nd half irrigation payment due.



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Backflow Assembly Testing

We like to take this time of year to remind our customers to have their backflow assemblies tested by a District approved tester. Assemblies must be tested annually. Lawn sprinkler systems must be tested when the system is recharged (turned on) and/or prior to **June 30th**. The system does not have to be operating by June 30th but a passing backflow test must be submitted to the District. This year, the District added a new email address just for backflow testers and test results. Of course, the test results can still be faxed to or dropped off at the District office.

Over the past few years, we have heard concerns from our customers experiencing problems; such as testers being too busy, testers not returning calls, and reports not being submitted timely.

We hope the following tips will help:

- Schedule your test early. Remember, testing early does not mean sprinklers need to be running .
- If you are scheduling your sprinkler blow-out in the fall, schedule your backflow test at the same time. Some testers provide a discount if you schedule simultaneously.
- If you receive a letter, **do not ignore it**. The letter means the test was not received. If you have concerns, follow-up with the District office and/or your tester.
- Get a copy of the backflow test results for your files. If you receive a backflow reminder letter and your test has been completed, **provide a copy to the District office**.
- Have the tester tag the assembly with the date of the test, results and the testers name.

We are looking forward to another successful season and we appreciate your cooperation in assisting us with maintaining safe drinking water.



Odd/Even Watering

The District will continue the odd/even watering schedule as a part of our conservation plan for 2018. Please set the sprinkler timers to run on the odd or even date. If an odd/even setting is unavailable, set your system to water every other day. Begin the setting on an odd date if your street address ends in an odd number, or an even date if your street address ends with an even number.

If you count the number of days in a month, at some point you will be watering on the opposite odd/even date. You **do not** need to reset your timer when this happens. The other homes will also be watering on the opposite odd/even date so as a whole, the District will still be on an odd/even watering schedule.

Below are a few questions we have had from our customers:

Q. What will happen if I do not comply?

A. We will tag your property and request you modify the watering schedule. If compliance does not happen and we tag the home again, a fee will be charged.

Q. Can I water multiple times a day?

A. Yes. We are not limiting your use or changing your allocations of water. We recommend not watering during the heat of the day, stick to morning and evenings.

The odd/even schedule will allow customers to maintain landscaping to the level to which they are accustomed, while reducing temporary peak seasonal demands on the water distributions system.

Thank you for your understanding and cooperation with the odd/even schedule. If you have additional questions, please do not hesitate to contact the district office.

Irrigation System Activation

The District will be activating the irrigation system starting May 1st, weather permitting. This will only affect customers that have a separate irrigation meter or are irrigation only customers. We activate the system when there is a low chance of freezing.

For any property without appropriate backflow protection, your irrigation service will not be activated. We will tag your home so you are aware of what needs to take place before we can activate your system.

If repairs are needed on the customer side, we will leave a tag on your door notifying you what repairs must be done.

Once the irrigation meter is activated, we will hang a tag on your door to confirm your irrigation service is up and running. The backflow assembly will need to be tested by a certified backflow tester within 15 days of the date on your tag. We do not read the separate irrigation meters monthly. It is your responsibility to monitor your water use and look for leaks.

Water Meters

Over the past year, we have noticed an increase in buried and damaged meter boxes, lids and meters. Keep in mind, damages can be billed to the homeowner. Below is a list of what you can do to help avoid damages:

- Keep the meter box lid clear. If it is buried under grass, bushes, rock, bark etc., please uncover the meter lid.
- Be careful when mowing not to damage the meter box and lid.
- Do not add or modify anything inside the meter box.
- Do not turn on/off the meter. Please contact the District office to schedule a turn-off/turn-on. We require 24-hours notice unless it is an emergency.
- Do not open or remove meter lids without the presence of a District technician.

We appreciate your help. Thank you!

High Reads & Water Leaks

We read the meters at the end of each month and analyze the data received. Please do not follow too close behind the District trucks. They make frequent stops.

The District determines what we would consider high use based on the past usage on the property and/or the time of year. If a high read is detected, we come out to the home and verify the read is correct, visually inspect the meter for any leaks, and data log the meter if possible. If the read is correct, and there are no leaks, we will communicate with you or place a yellow notice on your door alerting you to the high use. Our goal is to inform our customers of the high use and the possibility of excess water charges.

Likewise, our meters have a leak detector. The leaks are recorded in our software and analyzed by our service techs. If we suspect there is a leak, we will communicate with you or place a notice on your door. If you receive a notice, we have created a document to help you determine where your leak might be. This document is available at our office or on our web site under Your Water—Our Conservation Program, at the bottom of the page.

Please remember all meters are the property of Hayden Lake Irrigation District but our responsibility only goes as far as the meter. Any leaks downstream from the meter are the responsibility of the property owner.

Upcoming Billings:	Look for it:	Due Date:
2nd half Irrigation Assessment Due	Billed Nov 2017	June 20th
2nd Qtr. 2018 Domestic	July 2nd	July 31

How to Contact Us

Hayden Lake Irrigation District

2160 West Dakota Avenue

Hayden, ID 83835-5122

Hours: 7:30 am to 4 pm M-F

Phone: 208-772-2612 * Fax: 208-772-5348

Email: district@haydenirrigation.com

Website: www.haydenirrigation.com

Email for Backflow Testers:

BackflowHLID@haydenirrigation.com



**Know what's below.
Call before you dig.**

It is the responsibility of the person digging to call 811 to prevent damage to underground utilities and possible personal injury from damaging underground facilities. Remember to dial 811 or 800-428-4950 before digging **for any reason and at any depth**. One call notifies all local utility companies of your intent to dig.

Utility location service is free—repairs for damaged facilities and medical expenses are not. Please call 2-10 working days prior to excavation. Before you call, please have ready the following information: street address or legal description, contact person, phone number and what type of work is to be performed. For more information visit www.call811.com.

